

Access, Equity, and Belonging Policy - Potential Actions

- Ensure that people of diverse abilities accessing our facilities and services are treated respectfully and as equal and independent persons.
- Consider the needs of Aboriginal and Torres Strait Islander peoples (ATSI), children and people who are culturally and linguistically diverse (CALD) when planning for inclusion.
- Provide easy and accessible services so that the community can reach us when and how they prefer.
- Make our information simple, concise, and easy to understand, using Plain English and Easy English where appropriate, and ensuring signage and communications are relatable.
- Incorporate the value of kindness into initiatives, events, and day-to-day dealings with our communities.
- Offer access to interpreters and translating services where required; and provide opportunities for cultural awareness training for staff and volunteers.
- Work with the community to develop and implement priorities and actions that support Council's Community plan and other Council plans to improve access and inclusion.
- Recognise and support cultural development as a vital component in the life and growth of the community, through the facilitation of relevant cultural facilities, services, events and activities
- Prioritise work that impacts the community; including buildings, roads, footpaths, and services – so they are accessible to people of diverse abilities.
- Follow universal design principles and statutory building requirements and go beyond these when possible.
- Provide access to disability awareness training for staff and volunteers and actively build capability in inclusive practice.
- Talk and listen to people of diverse abilities to understand the needs and ideas of the community.
- Follow up requests quickly and provide feedback on how issues or needs were addressed, including through accessible complaint mechanisms.
- Work with other authorities, agencies, and organisations to address access issues within the Glenorchy Local Government Area.
- Provide opportunities for people of diverse abilities to work for Glenorchy City Council.